

Announcement & Warning From Cayin (Spark Audio)

We are issuing this announcement as a warning to consumers to be aware of the fraudulent offerings on our products by 'unauthorized resellers' over internet.

These 'Unauthorized Resellers' include but not limited to:

<http://www.knoxed.com/>
<http://www.ornec.com/>
<http://www.cattylink.com/>
<http://www.nysound.com/>
<http://www.china-highend-hifi.com/>

Goods from those websites are **NOT** purchased from our factory directly and we have **NO** sales record of dealing with them. **If they claim that they have contacts directly with our factory, it is a complete false fraudulent claim.** Please forward such claim you received by email to our distributors in your country for us to use as prosecution records.

The units offered by these websites are of dubious origin, which could be second-hand of mainland China versions, older models, fake, defective, self-assemble in private, with improper voltage or could NOT meet the local safety requirements of your country.

Prices listed on these websites are often even lower than the wholesale price we have for China's domestic sale, which has much lower distribution cost than in western countries. Such a price will not provide you a proper service and **there is absolutely no factory warranty provided.** You will not receive genuine parts or qualified services for your purchase. We as manufacturer will not be responsible for any financial losses or bodily harm you may incur from these goods.

Our products are sold only through authorized distributors and dealers selected by us. They have been chosen for their professional products knowledge, integrity and service ability. We provide warranty on products sold only by our authorized distributors and dealers.

In order to safeguard your warranty and assure the purchased product quality, please buy our products from our authorized distributors and dealers only. Each of our products has its own serial number which can be used to trace its origin. We will **NOT PROVIDE** any warranty or

technical support from unauthorized sources even it might be a genuine product. Please always keep your purchase record. Even if you are buying used products from an individual, please ask them to provide you a copy of the original purchase receipt (pricing information can be covered). Otherwise we will not be able to provide you further technical support.

We work closely with Chinese customs and foreign customs together to register our trademarks at each border protection agency. Our trademarks are protected by International Copyright laws in all jurisdictions. Please be aware that your purchase from unauthorized resellers could be seized by Chinese customs or your country's import customs for further investigation.

A note to remember. If you purchase a non export model this product does not have technical and safety changes from the factory to meet that countries safety and voltage regulations and Certifications. If this non export model causes damage or fire your Insurance Company will not cover your claim!

Thank you for your attention.

Issued and Signed by: ZHUHAI SPARK ELECTRONIC EQUIPMENT CO.,LTD

